

Community Recovery Team Public Health

In response to the COVID-19 Pandemic, Leicestershire County Council have produced an Outbreak Response Plan. Within this, the Community Recovery Team hold a key role in supporting communities and individuals to build resilience to the effects of the pandemic.

We are a new team covering the whole of Leicestershire; therefore, this enables us to identify key strengths of our communities and the individuals that reside in them.

Our team will communicate and interact with individuals/communities to aid COVID recovery through person centered and tailor made support.

All communication and interaction will be kept in strict confidence- we do have a duty to raise any situations of a safeguarding nature

Work in collaboration with other agencies such as Parish Councils to support individuals and the community they live in to recover in a meaningful way



The Community Recovery Team are supporting in the following areas:

Test and Trace; supporting the work of the Public Health outbreak response. The team facilitate door to door contact tracing.

Carrying out safe and well checks; On the rare occasion that a safe and well check is required, the team can facilitate a door to door connection with a person where we feel there is a concern for an individual's welfare.

Delivering food parcels when appropriate; For those individuals who are deemed as falling into the category of Clinically Extremely Vulnerable.

Lateral flow testing; Community Recovery Workers will act as a team leader for the mobile testing facilities.

Acting as a point of contact for vulnerable individuals

Public Health messaging and communications; Through Covid Champions –We will hold a responsibility to inform the public of highlighted cases of COVID-19 and both co-ordinate and facilitate the delivery of Public Health messages to the wider community.